



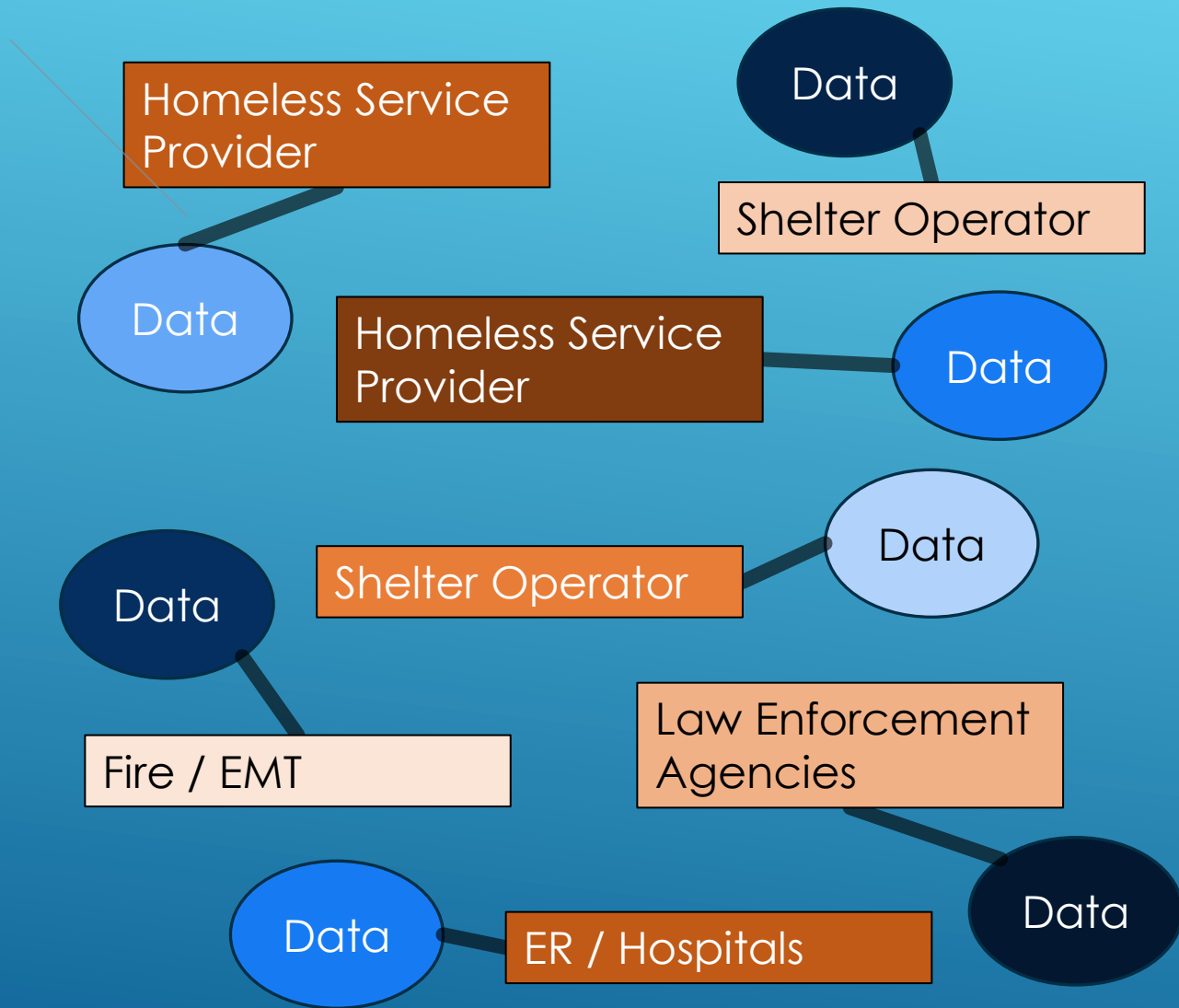
NORTH ORANGE COUNTY
PUBLIC SAFETY COLLABORATIVE



Anaheim, Buena Park, Brea, Cypress, Fullerton, La Habra, La Palma, Orange, Placentia, Stanton, and Yorba Linda

FOCUS AREA: HOMELESS OUTREACH

JANUARY 2022



WHAT DID HOMELESSNESS SERVICES IN NORTH ORANGE COUNTY LOOK LIKE **BEFORE** THE COLLABORATIVE? **SILOS**

Different network systems for referrals and case management

Territorial conception of responsibility ("only within my borders")

Only HUD-mandated Point-in-Time Counts

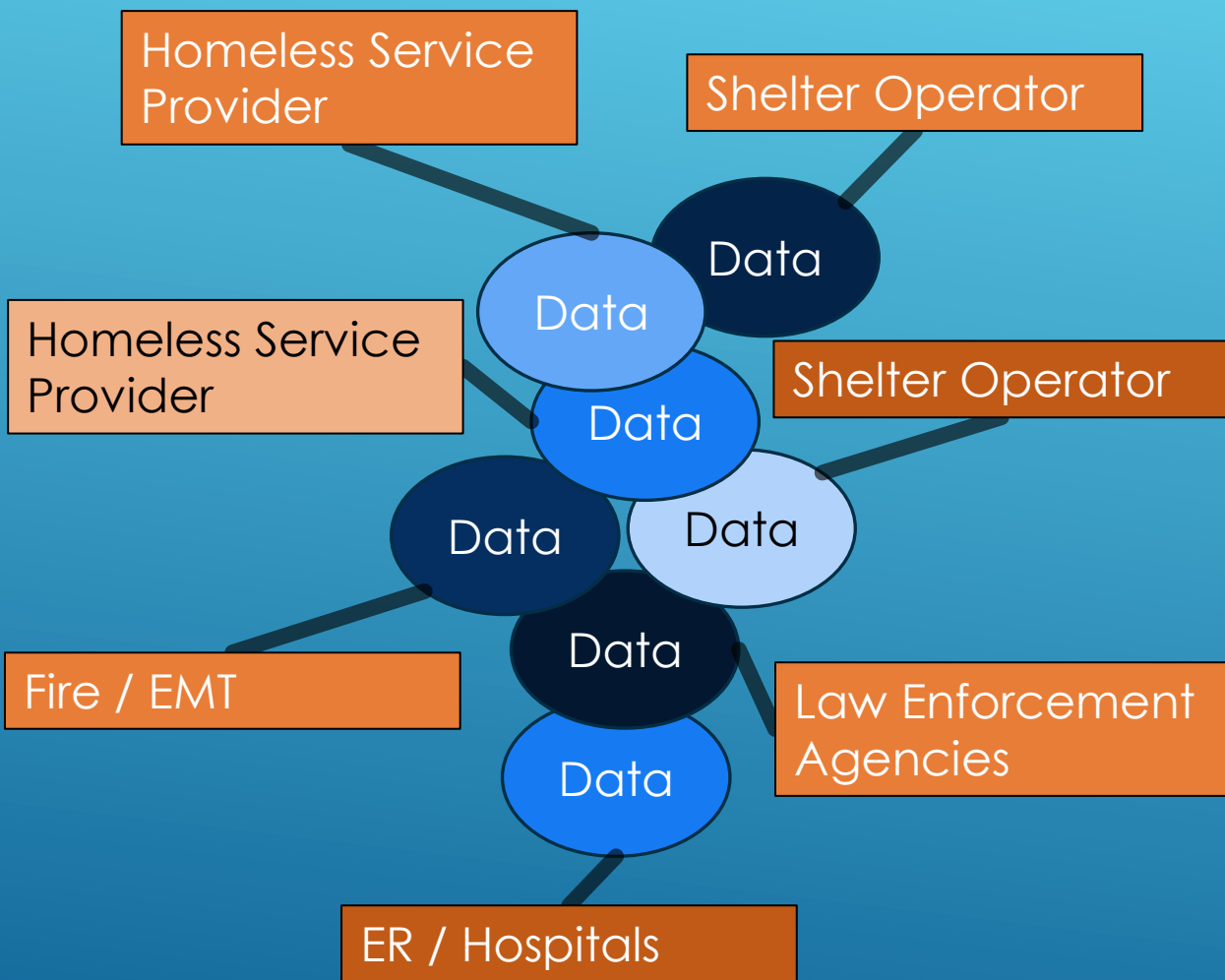
Outdated technical requirements (HMIS)

Scattered entities each with own data bubble

Lack interjurisdictional and regional vision and planning

WHAT DID HOMELESSNESS SERVICES
LOOK LIKE IN
NORTH ORANGE COUNTY **DURING**
THE COLLABORATIVE?
COORDINATION

Laying Groundwork for Point of Work



Structured, collaborative & highly leveraged approach: *multi-city, multi-disciplinary partnership with regional mutual benefit*

Introduce value driven effort: **SHARED RESPONSIBILITY** with formulation of a common agenda and vision

Data: 2018 month long Homeless Census: 1,324 by name registry of unsheltered individuals; of which 628 exited to housing; 581 engaged in case management; 14 are deceased

Technology: Proprietary technology tools (coordinated, multi-agency database) to integrate outreach and case management efforts and *measure results*

Outreach Grid's Bed Shelter Reservation System

3 Navigation Centers with 339 beds, 15 agencies; 10-minute response time for shelter; 900 requests for shelter; 660 requests confirmed; 475 check-in

Navigation Center Exit Outcomes: 73% exit to place not meant for habitation; 10.3% subsidized housing; 6.6% family/friends; 2.8% medical facility; 2.8% non-subsidized housing; 1.8% transitional housing

WHAT DID HOMELESSNESS SERVICES LOOK LIKE IN NORTH ORANGE COUNTY **AFTER** THE COLLABORATIVE?
INTEGRATION

New value introduced to the community:

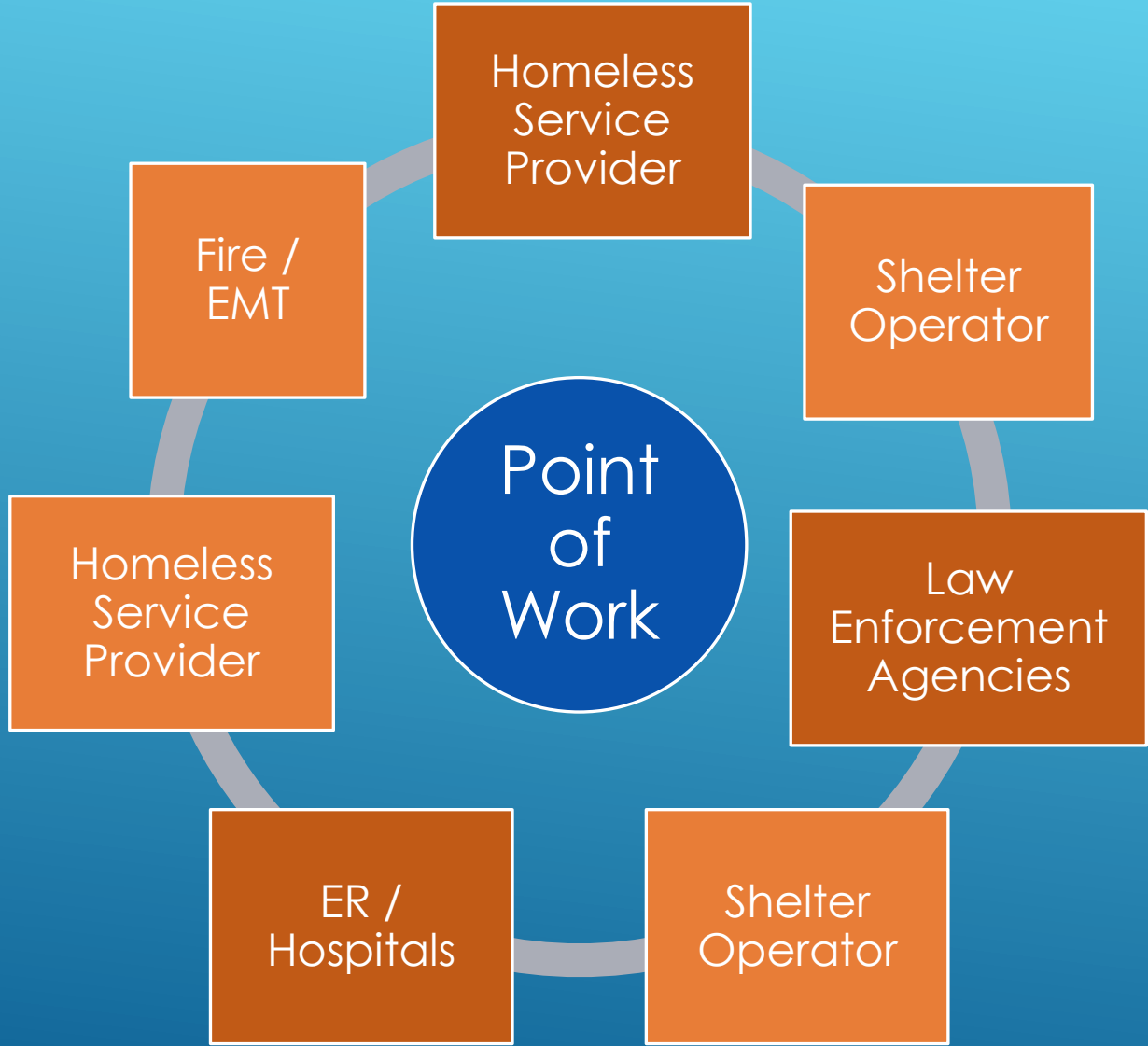
UNIFIED RESPONSIBILITY

Point of Work Technology

- Real-time usable data
- Single platform for communication, coordination, referrals, and HMIS integration
- Eliminate slow communication or service workers searching for resources with double or repeating work; mismatch or inefficient matching of services; inability to physically find or contact a client

Point of Work System

- Operates in real-time
- Data is automatically logged at point of collection
- Allows a lens to see gaps in data and communication to address service coordination





DOCUMENTATION

[2018 Homeless Census Report](#)

Annual Reports

- [2017/18](#)
- [2018/19](#)
- [2019/20](#)