



Prior to the North Orange County Public Safety Collaborative, public safety officers, cities, and community-based organizations were all operating in silos trying to tackle issues in North Orange County.

*The key takeaway and lesson learned from the North Orange County Public Safety Collaborative is that a coordinated response from each of these partners is critical to helping individuals exit homelessness and providing **the right resources, for the right person, at the right time.***



HOMELESS PREVENTION AND OUTREACH

	North Orange County Before the Collaborative	Impacts of the Collaborative
NETWORK	Different network systems for referrals and case management	One network system, across 11 cities, utilized for referrals and case management
MENTAL HEALTH	Public safety would be on the front lines of trying to provide mental health services without adequate training or resources	A warm hand-off between public safety and community-based organizations to ensure the right resources are provided to the right person at the right time
OWNERSHIP	Territorial conception of responsibility ("only within my borders")	Shared responsibility with a common agenda and vision
HOMELESSNESS	Only HUD-mandated Point-in-Time Counts	Month long homeless census (led by public safety) provided more accurate counts and locations and provided a by name registry.
TECHNOLOGY	Outdated technical requirements (HMIS) resulted in scattered entities each with their own data sets	Coordinated single platform technology for communication, coordination, and referrals that integrate outreach and case management efforts





MEASURABLE RESULTS OF THE COLLABORATIVE (FY 2017 - 2022)

HOMELESS PREVENTION AND OUTREACH

Homeless Census

Generated a by-name registry of 1,324 unsheltered individuals. 749 exited homelessness into housing. 613 have engaged in case management. This by-name registry allows service providers to work within HMIS software to effectively streamline the support for transient homeless individuals in order to match them with relevant care and housing.

Resource Map

Development of an online mapping application to 1) Identify affordable housing and its application process; 2) Locate homeless service providers for appropriate services/resources linkages. The Resource Map is in development through the Social Science Research Center at Cal State Fullerton. The Map is intended for the general public and also by local government, affordable housing developers, outreach workers, public safety and public health workers.

Innovative Solutions

Established the first of its kind bed shelter reservation app to coordinate availability in local shelters to ensure that beds are available and ready for use in real time and using a Point of Work System that bring together “right people, right resources, right now”.

Regional Hub

Sponsorship of the HOPE Center as a regional hub for multi-jurisdictional and multi-disciplinary teams to coordinate responses, centralized resources and integrate data in the area of street homelessness. The HOPE Center is an evidence-based, data-driven and replicable model with a common agenda to end street homelessness with shared performance metrics.

The Bottom Line

Meaningful collaboration works,
and leveraging technology
is the mechanism for success.

REENTRY OF OFFENDERS

Housing

Established nation’s first housing and support services for formerly incarcerated university students at Cal State Fullerton.

Hope Builders

Pilot partnership with Orange County Conservation Corps and the Orange County Department of Education in creating career pathways for reentry of young adults from North Orange County. 70% have successfully completed the training curriculum and 90% have secured employment in career pathways that offer a living wage. 80% of the graduates retain their career pathway placement.

YOUTH VIOLENCE PREVENTION AND INTERVENTION IN K-12 SCHOOLS

Bigs with Badges

Established a mentorship program with youth and law enforcement. 75% of youth that engaged with the program reported improved attitudes towards law enforcement.

Supportive Services

Funded 28 youth programs that included family counseling, supportive services, tutoring, group and individual counseling, and mentoring programs. Funding allowed already existing providers to expand services to additional school sites to broaden their reach.

Tri-City Podcast Teen Program

Designed by Boys & Girls Clubs in North Orange County, the Tri-City Podcast Teen Program is a teen-directed youth development podcast that weaves core elements of the Clubs’ proven prevention and intervention techniques with a workforce development program that utilizes current technology communication tools.

